

**Tulsa Community College
2021-2022 Exit Survey Report**

November 17, 2022



**INSTITUTIONAL RESEARCH,
REPORTING & ANALYTICS**

Executive Summary

Each academic year an Exit Survey is offered to all students applying to receive a certificate or degree from Tulsa Community College. The purpose of this report is to present the summary findings of the 2021-2022 Exit Survey, including the general demographics of students completing degrees and certificates during the year.

The Exit Survey (Appendix A) is designed to shed light on the following questions:

- ❖ To what extent do students feel their experience at TCC contributed to their development of broad learning skills, analytical skills, interpersonal/relationship skills, and goal setting?
- ❖ How satisfied were students with the educational services and the interpersonal interactions they experienced at TCC?
- ❖ What were students' goals for attending TCC and did they accomplish them?
- ❖ How do students rate their TCC experience compared to other institutions?
- ❖ What are students' plans for future education and employment after graduation?

In addition, students were asked to name specific individuals who were especially impactful during their time at TCC and to share additional comments related to their experience at the college.

During the 2021-2022 academic year (Summer 2021, Fall 2021, Spring 2022), 2,869 certificates and degrees were conferred to 2,603 individual students. Of the completing students, 51.4% were 18 to 24 years old and 67.0% were female. Of the degrees conferred, 73.3% of awards were university transfer degrees (Associate of Arts, Associate of Science). Of the students filing for graduation, 1,003 students completed the Exit Survey 2021-2022, representing a 38.5% response rate. The following points are a summary of the major findings from this survey.

- ❖ The majority of respondents strongly agreed that TCC contributed to their development of learning skills, analytical skills, goal setting, and interpersonal/relationship skills. The item receiving the highest percentage of strong agreement was the ability to learn effectively on their own (71.8%). The lowest percentage of strong agreement (49.0%) was associated with contributing to the welfare of the community.
- ❖ The majority of respondents (59.6%) believe the instruction they received in major courses was high quality.
- ❖ 48.7% of respondents strongly agreed to the statement "I was able to get involved with organization(s) or event(s) that were of interest to me."
- ❖ 46.2% of respondents strongly agreed to the statement "The programs, organizations, or events in Student Life helped me become a more well-rounded person."
- ❖ The majority of students (88.8%) either strongly agreed or somewhat agreed they learned about different cultures, ideas, and/or types of diversity.

- ❖ 93.6% either strongly agreed or somewhat agreed that TCC was inclusive of their thoughts, ideas, and/or identities.
- ❖ The top educational goals set for attending TCC were to earn a degree or certificate, transfer to a 4-year college/university, and prepare for getting a job (87.0%, 52.5%, and 22.2%, respectively). 77.4% of students indicated they had accomplished their goal(s) for attending TCC.
- ❖ 49.5% of student respondents indicated they had attended another institution.
 - Of students who indicated they had attended another institution, 41.8% believed TCC was better than other institutions they had attended. 53.3% believed TCC was about the same.
- ❖ The majority of respondents (96.1%) indicated that if they were to start college over again, they would probably or definitely enroll at TCC.
- ❖ Of all respondents, 58.8% of students indicated they would be transferring to a 4-year institution.
- ❖ The top four-year institutions identified for transfer were: NSU, OSU, and OU (29.8%, 24.0%, and 10.0%, respectively).
- ❖ 28.3% of students indicated they would begin or continue in a job related to their degree or certificate.
- ❖ The comparison of the average response to scaled items between the 2021-2022 survey and the 2020-2021 survey showed only slight variations from year to year.

Graduate Demographics for Academic Year 2021–2022
(UDS Graduation Data Summary)

| Degrees and Certificates Awarded | |
|---|---------------|
| Associate in Arts (AA) | 773 (26.9%) |
| Associate in Science (AS) | 1,330 (46.4%) |
| Associate in Applied Science (AAS) | 527 (18.4%) |
| Certificate of Achievement (Cert) | 239 (8.3%) |
| Total | 2,869* |

*Some graduates received multiple awards

| Age | |
|----------------|--------------|
| Under 18 years | 5 (0.2%) |
| 18-19 years | 160 (6.1%) |
| 20-21 years | 653 (25.1%) |
| 22-24 years | 526 (20.2%) |
| 25-29 years | 458 (17.6%) |
| 30-34 years | 313 (12.0%) |
| 35-39 years | 188 (7.2%) |
| 40-49 years | 206 (7.9%) |
| 50-64 years | 88 (3.4%) |
| 65 and Over | 6 (0.2%) |
| Total | 2,603 |

| Gender | |
|---------------|--------------|
| Men | 859 (33.0%) |
| Women | 1744 (67.0%) |
| Total | 2,603 |

| Race/Ethnicity | |
|---|--------------|
| Non-resident Alien | 54 (2.1%) |
| Hispanic/Latino | 304 (11.7%) |
| American Indian or Alaska Native | 161 (6.2%) |
| Asian | 117 (4.5%) |
| Black or African American | 175 (6.7%) |
| Native Hawaiian or Other Pacific Islander | 4 (0.2%) |
| White | 1406 (54.0%) |
| Two or more races | 293 (11.3%) |
| Race and ethnicity unknown | 89 (3.4%) |
| Total | 2,603 |

Survey Methodology

Beginning the fall semester of 2016, an online graduate application process was implemented. The new process includes a link to the Exit Survey as an option for applicants to complete. The digital version of the Exit Survey was delivered through Qualtrics (see Appendix A). All program graduates were offered the survey link as part of the graduate application process for the Summer 2021, Fall 2021, and Spring 2022 (N = 2,603). A total of 1,003 individuals completed the survey, for a response rate of 38.5%. The summary of responses follows.

Summary of Survey Responses

| How much do you agree or disagree that TCC contributed to your development in the following areas? | | | | | |
|---|-----------------------|-----------------------|--------------------------|--------------------------|--------------|
| | Strongly agree | Somewhat agree | Somewhat disagree | Strongly disagree | Blank |
| Communicating clearly and effectively | 592 (59.0%) | 364 (36.3%) | 29 (2.9%) | 17 (1.7%) | 1 (0.1%) |
| Thinking critically and analytically | 635 (63.3%) | 332 (33.1%) | 21 (2.1%) | 10 (1.0%) | 5 (0.5%) |
| Using computer and information technology | 643 (64.1%) | 311 (31.0%) | 38 (3.8%) | 10 (1.0%) | 1 (0.1%) |
| Working effectively with others from diverse backgrounds | 591 (58.9%) | 330 (32.9%) | 59 (5.9%) | 19 (1.9%) | 4 (0.4%) |
| Learning effectively on my own | 719 (71.7%) | 253 (25.2%) | 23 (2.3%) | 6 (0.6%) | 2 (0.2%) |
| Engaging with people different from myself | 593 (59.1%) | 333 (33.2%) | 62 (6.2%) | 14 (1.4%) | 1 (0.1%) |
| Contributing to the welfare of my community | 490 (48.9%) | 391 (39.0%) | 94 (9.4%) | 24 (2.4%) | 4 (0.4%) |
| Developing clearer career and/or educational goals | 637 (63.5%) | 305 (30.4%) | 41 (4.1%) | 16 (1.6%) | 4 (0.4%) |

To what extent do you agree or disagree with the following statements about your experience at TCC?

| | Strongly agree | Somewhat agree | Somewhat disagree | Strongly disagree | Blank |
|---|-----------------------|-----------------------|--------------------------|--------------------------|--------------|
| The instruction in my major courses were of high quality. | 589 (58.7%) | 340 (33.9%) | 49 (4.9%) | 10 (1.0%) | 1 (0.1%) |
| I was able to get involved with organization(s) or event(s) that were of interest to me. | 369 (36.8%) | 274 (27.3%) | 83 (8.3%) | 32 (3.2%) | 5 (0.5%) |
| The programs, organizations, or events in Student Life helped me become a more well-rounded person. | 313 (31.2%) | 252 (25.1%) | 77 (7.7%) | 35 (3.5%) | 1 (0.1%) |
| I learned about different cultures, ideas, and/or types of diversity. | 472 (47.1%) | 315 (31.4%) | 73 (7.3%) | 26 (2.6%) | 4 (0.4%) |
| I felt TCC was inclusive of my thoughts, ideas, and/or identities. | 536 (53.4%) | 310 (30.9%) | 34 (3.4%) | 24 (2.4%) | 2 (0.2%) |

| What were your goals(s) for attending TCC? (Mark all that apply.) | |
|--|-------------|
| Earn a degree or certificate | 871 (87.0%) |
| Transfer to a 4-year college/university | 526 (52.5%) |
| Prepare for getting a job | 222 (22.2%) |
| Improve existing job skills | 122 (12.2%) |
| Pursue personal interests | 116 (11.6%) |
| Other (see comments in table below) | 24 (2.4%) |

| Comments regarding goals:* |
|---|
| Better my life |
| Cheaper and closer to home. I was scared to move on to a university straight away and TCC was the perfect transition. |
| Getting pharmacy tech certification |
| Have a safety net of some sort with regard to getting a "degree" |
| Help family with financial work. |
| I wanted a degree to impress my girlfriend :) |
| Learn ASL |
| Save money for university |
| Set my kids and grands up with a good example of attending college |
| Take courses outside of 4-year university |
| Try it at the very least |

*Comments are as entered by respondent.

| Did you accomplish your goal(s) for attending TCC? | |
|---|--------------|
| Yes, completely | 776 (77.4%) |
| Yes, partially | 221 (22.1%) |
| No | 5 (0.5%) |
| Total | 1,002 |

| How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions) | |
|---|-------------|
| Better | 207 (41.8%) |
| About the same | 264 (53.3%) |
| Worse | 24 (4.8%) |
| Total | 495 |

| If you were to start college over, would you enroll at Tulsa Community College? | |
|--|-------------|
| Definitely yes | 647 (65.4%) |
| Probably yes | 303 (30.6%) |
| Probably not | 39 (3.9%) |
| Definitely not | 0 (0.0%) |

| Which of the following best describe your educational and/or employment plans after graduating from TCC? (Mark all that apply.) | |
|--|-------------|
| I will be transferring to a 4-year institution to continue my education. | 564 (58.8%) |
| I will be seeking a job related to the degree/certificate I've earned at TCC. | 200 (20.8%) |
| I will begin a new job related to the degree/certificate I've earned at TCC. | 161 (16.8%) |
| I will continue with a job related to the degree/certificate I've earned at TCC. | 161 (16.8%) |
| I will be returning to TCC to earn another degree/certificate. | 111 (11.6%) |
| Other (See comments on next page) | 92 (9.6%) |

| Responses to: Other* (N=30) |
|---|
| Continue with a new job unrelated to my certificate at CommunityCare |
| Hopefully RN program in spring 2022 |
| I am obtaining my degree in case I want to further my education in the future. |
| I am still trying to get into the RN program. |
| I may return to TCC for my nursing |
| I used to have a plan to continue to go to school and get a healthcare administration degree but I'm not sure now. |
| I will apply for an LPN program |
| I will be applying to nursing school |
| I will be applying to the RN program at TCC and other schools. |
| I will be seeking a certification related to the degree I've earned at TCC. |
| I will be transferring to a different college to complete my original education goals |
| I will be transferring to Northeastern State University (NSU) in Broken Arrow to complete a bachelors degree in Criminal Justice while minoring in psychology. |
| I will be using this degree for a certificate in Radiography at Tulsa Tech |
| I will continue my college education at another university. |
| I will continue my current job but with an expanded skillset. |
| I will continue my job working at a vet clinic |
| i will continue to be an lpn until I get into and complete the rn bridge program. |
| I will continue working as a full-time nanny as I take courses of interest. |
| I will continue working in my current field of secondary education, but I will begin looking for a part-time job in the field with which I earned a TCC degree. |
| I will earn my pre-med degree from TCC |
| I will finish my degree at NSU then transfer to OU to get a masters. |
| I won't be doing anything life changing right away |
| Keeping my current job, until I can find a job related to the degree/certification I've earned. |
| Maybe, but TCC is not for working adults. |
| Possibly TCC nursing program if I don't get into the OU nursing program |
| Pre-med associate's degree |
| Volunteer ems |
| Wait until the right job opportunity comes up. |
| While I will be seeking employment, I will also be considering pursuing a bachelor's degree later. |
| Will be transferring to a OSUIT to complete the 2 year nursing program |

*Responses are as entered by respondent.

| Responses to: I will be transferring to a 4-year institution to continue my education. If so, where? (N=527) | |
|---|--|
| Northeastern State University (143) | Western Governors University (3) |
| Oklahoma State University (115) | Colorado State University (2) |
| University of Oklahoma (48) | Oklahoma City University (2) |
| Oklahoma State University-Tulsa (39) | Southeastern Oklahoma State University (2) |
| Rogers State University (31) | Arizona State University (1) |
| University of Tulsa (20) | University of Science and Arts of Oklahoma (1) |
| NSU Broken Arrow (17) | East Central University (1) |
| University of Oklahoma-Tulsa (12) | Oklahoma Baptist University (1) |
| University of Central Oklahoma (10) | Rhema Bible School (1) |
| Langston University (7) | Bellevue University (1) |
| Oral Roberts University (7) | Central Washington University (1) |
| University of Oklahoma Health Science Center (5) | Kansas State University (1) |
| Southwestern Oklahoma State University (3) | Southern New Hampshire University (1) |
| University of Arkansas (3) | Wichita State University (1) |

| Responses to: I will begin a new job related to the degree/certificate I've earned at TCC. If so, where? (N=139) | |
|---|---|
| Saint Francis (26) | Jane Phillips medical center |
| Hillcrest (17) | Law Firm |
| Hospital (8) | McIntosh Corporation |
| Saint John (7) | Mercy Regional EMS |
| Dental hygiene (3) | Mike Moroney Aeronautical Center |
| School (2) | NHS Tahlequah |
| Interior Design (2) | Nursing |
| As a Pharmacy Tech | Nutritionist |
| Ascension St John | Occupational Therapy job |
| At an elementary school | Oklahoma healthcare system |
| At Bank | Port city metals |
| Bank of Oklahoma | Professional Pilot here in Tulsa |
| Being a PTA somewhere | Prosperity bank |
| Brown & Brown | Redbud physical therapy |
| Claremore Fire Department | Registered Nurse at Saint Francis, Tulsa OK |
| Cleveland area hospital | Rogers State University |
| Court | Sand Springs fire department |
| Educare | Select Safety Services |
| Elementary TA | Self-owned business |
| EMSA | Small animal clinic |
| Federal government | Social Working field |
| Firefighter | SSM Health |
| Hairstylist @ Salon 504 | Starting my own company |
| Head Start | TCM Creative |
| In a clinic | Teachers Assistant |
| In a medical laboratory | Tulsa Public Schools |
| IT | Veterinary hospital |

*Responses are as entered by respondent.

Average Response to Scaled Items Comparisons with Prior Year

| To what extent do you agree or disagree with the following statements about your experience at TCC? (1 – Strongly disagree to 4 – Strongly agree) | 2020 – 2021 Average (N; SD) | 2021 – 2022 Average (N; SD) |
|--|--|--|
| The instruction in my major courses were of high quality. | 3.53 (867; 0.62) | 3.53 (988; 0.64) |
| I was able to get involved with organization(s) or event(s) that were of interest to me. | 3.29 (668; 0.81) | 3.29 (758; 0.82) |
| The programs, organizations, or events in Student Life helped me become a more well-rounded person. | 3.27 (597; 0.83) | 3.25 (677; 0.85) |
| I learned about different cultures, ideas, and/or types of diversity. | 3.41 (777; 0.72) | 3.39 (886; 0.76) |
| I felt TCC was inclusive of my thoughts, ideas, and/or identities. | 3.50 (799; 0.68) | 3.50 (904; 0.70) |

| How much do you agree or disagree that TCC contributed to your development in the following areas? (1 – Strongly disagree to 4 – Strongly agree) | 2020 – 2021 Average (N; SD) | 2021 – 2022 Average (N; SD) |
|---|--|--|
| Communicating clearly and effectively | 3.57 (877; 0.59) | 3.53 (1,002; 0.64) |
| Thinking critically and analytically | 3.63 (873; 0.56) | 3.60 (998; 0.59) |
| Using computer and information technology | 3.55 (876; 0.62) | 3.58 (1,002; 0.62) |
| Working effectively with others from diverse backgrounds | 3.55 (875; 0.62) | 3.49 (999; 0.69) |
| Learning effectively on my own | 3.63 (876; 0.58) | 3.68 (1,001; 0.55) |
| Engaging with people different from myself | 3.55 (875; 0.63) | 3.50 (1,002; 0.68) |
| Contributing to the welfare of my community | 3.36 (874; 0.72) | 3.35 (999; 0.75) |
| Developing clearer career and/or educational goals | 3.56 (873; 0.66) | 3.56 (999; 0.65) |

| Items | 2020 – 2021 Average (N; SD) | 2021 – 2022 Average (N; SD) |
|--|--|--|
| Did you accomplish your goals(s) for attending TCC? (1 – No to 3 – Yes, completely) | 2.73 (878; 0.46) | 2.77 (1002; 0.43) |
| If you were to start college over, would you enroll at Tulsa Community College? (1 – Definitely not to 4 - Definitely yes) | 3.61 (876; 0.61) | 3.61 (989; 0.63) |
| How would you compare the quality of education offered at TCC compared to other institutions you have attended? (of those who attended other institutions. (1 – Worse to 3 – Better) | 2.35 (487; 0.58) | 2.37 (495; 0.58) |

| Please share any additional comments you have about your most recent experience as a TCC student. |
|---|
| General comments of a positive nature* (N=123) |
| Amazing place |
| As a TCC student, I have improved my confidence and communication skill, my critical thing also improved. |
| At the beginning it was kind of difficult to get adjusted to the college life, but now that I am so used to it I wonder what I'm going to do when I'm completely graduated. I believe that Tulsa Community College inspired me to be more engaged in the community, and helped me realize how my actions impact not only myself, but those around me in the community as well. |
| Being a student at TCC has been an eye opener in a good way. I had a good experience and I learned a lot. |
| Being at tcc has opened my eyes to a community of driven people |
| Best decision I ever made. The faculty and my classmates helped make it worth it. |
| Could not have asked for a better experience. |
| COVID really changed how the Southeast campus feels. I don't know whether it was the lack of bodies on campus or that I was finishing my major. But there is an emptiness on campus. It feels like a ghost town. Although more things have opened up nothing will compare to my Freshman year Fall 2019 and Spring 2019. Those were the best semesters ever! Definitely felt like I could connect to other students and share the same experiences. |
| Ever since we went into quarantine, I enjoy walking around the campus and sitting by myself. |
| Good school |
| Good school. Enjoyed the classes and learned a lot. Some teachers not excited about what they are doing, but very few. Northeast Campus has a welcoming feeling. |
| Good times |
| Great |
| Great community |
| Great experience and sad it is ending. Was honestly a great way to learn and interact with others |
| Great school |
| Great school to get your education and affordable. |
| Great school. |
| Great team and communication! |
| I absolutely love the diversity at TCC |
| I am enjoying going to TCC as I further my education to get my associates in Early Childhood. |
| I am glad it is over but will always carry with me the memories I made here. |
| I am happy to have made it through the program and to graduate. |
| I attended OKWU in Bartlesville before TCC and didn't feel half of the belonging that I do at TCC. Tulsa Community College has made me feel welcome and ready to learn. |
| I do not regret going to TCC. |
| I enjoy going to school, I don't need to worry about my finances at TCC. It's like going to school for free and I'm very proud of myself that I accomplished my Association degree after many years. And I'm thankful to TCC and to the government. |
| I enjoyed it and would recommend it to anyone! |
| I enjoyed learning and getting to know new people. |
| I enjoyed my time here, and I am grateful for the affordability, accessibility and inclusion that TCC promotes to each and every one of its students. |
| i enjoyed the atmosphere even with taking courses online |
| I feel like I grew up at TCC. |

*Responses are as entered by respondent.

| General comments of a positive nature* (N=123) (continued) |
|---|
| I felt like it was a great experience for underprivileged people, and a great stepping stone for something else. Whether a career or 4-year institution, it allowed me to raise my GPA and focus on life just as much as my studies. Thank you. |
| I greatly appreciated TCC for helping me to get my degree, while having flexible enough courses that i could manage both school and my work. |
| I had a good time at TCC, but I am glad that I am finishing up my time. I can only handle so much schooling at a time, and it's been non-stop for years now as a combination of high school and college. |
| I had a really good time here and met many great people. |
| I had lots of experience in here, so basically it's like another home for me. |
| I have attended TTC since I was a student in high school as a concurrent enrollment and it made my decision easy to start my college education with 2 years at TTC before transferring. |
| I have become a more confident student and look forward to using my degree in the field I enjoy. |
| I have enjoyed my experience at TCC, however COVID did make some things more difficult since my program of study was hands on and needing to here in person. |
| I have enjoyed my time at TCC. The courses have been challenging and also very beneficial! |
| I have greatly appreciated it. |
| I have had a great experience at TCC! |
| I have learned leadership skills, good study habits, stepped forward to join clubs which in turn set me up with other equity involved clubs. |
| I have learned that it is completely okay to attend a community college in order to make steps towards a degree. |
| I have loved every moment of it! |
| I have loved TCC!!!! No bad experiences here at all. |
| I have loved the support from my professors and staff at TCC. It has been a great College to attend. |
| I have really enjoyed my two years here at TCC. Enrolling here was one of the most responsible decisions I could have made for my future. Although I was a bit intimidated at the thought of college, this journey has been great! I've learned discipline, confidence, and punctuality. I am grateful for every professor, classmate, and faculty member that I have met during my journey. I am more than glad to say I will be a TCC Alumni. |
| I learned a lot coming out of TCC. The experience i gained is something i will use throughout my life. |
| I learned so much about myself why attending TCC and have a new found respect for my current skills and achievements. |
| I like the diversity of the classes. |
| I liked my experience at TCC. I do think when the pandemic started it did make my major class more challenging than before but I think overall everything was still okay and I would say I had a good experience as a TCC student overall. |
| I love TCC and I will probably continue to take classes that interest me just for fun |
| I love TCC! |
| I love the West Campus. I was recently there to speak with people at OU. I just love the vibe from campus, it is a great place over there. |
| I LOVE THIS SCHOOL |
| I loved everything about the staff and community, tcc was like family i never realized i needed. |
| I loved getting to know people and making new friends. The faculty and professors were very helpful. |
| I loved it |
| I loved it and wish I could continue a 4-year degree here. If it was possible I would pursue a bachelors degree at TCC as opposed to transferring anywhere else. It is like a second home. I wish I didn't have to leave. |

*Responses are as entered by respondent.

| General comments of a positive nature* (N=123) (continued) |
|---|
| I loved my experience at TCC, and am very grateful with TCC, its staff, and everyone who continuously worked hard, and did everything they could to improve the student experience. I have been a student since 2015 and must say TCC's renovations all around, academically, and student resources, have greatly increased the student experience and made it even more desirable to learn and get back in school. As a student, I strongly agree that TCC is continuing to do everything possible for future students and would highly recommend TCC to everyone I know. It's thanks to the amazing staff and professors who have helped shape and guide me down the right path to success during these years, that brought inspiration and desire for higher learning of seeing this day come soon. I have truly seen great change all around the school system, from online operations to in-person learning, great change and improvements have been made strongly improving the student experience, especially most seen in the last three years. |
| I really enjoyed being able to go to school without the extra stress of finances and doing it at my own pace |
| I really enjoyed my first experience in higher education. It helped me understand my potential and educational capabilities. |
| I think that TCC is a great community college and I have thoroughly enjoyed my studies here. |
| I think that TCC was a great institution, especially for the price point it was offered at. I also appreciated the one-on-one time we got with instructors because class sizes were smaller. |
| I thoroughly enjoyed attending TCC and while it was not easy working full time through the entirety of my courses and welcoming a newborn towards the end it has been extremely fulfilling. |
| I thoroughly enjoyed it. Was a blast, even though COVID got in the way. This was my first experience with college. Shame that most of it had to be online. |
| I thoroughly enjoyed my time being a TCC student, and I would definitely continue going here if it were a 4 year college. |
| I transferred here from Texas A&M after an extremely rough few months, and TCC changed my entire perspective on college for the better. My mental health improved and I finally felt like I found a place that I fit in. |
| I want to thank the entire staff and teachers for enduring the difficulties of this pandemic and maintaining expertise for the students. We continue to try and manage normal activities such as college, classes, etc. and we couldn't do it without support. |
| I was a complete online student with all online courses but TCC has made me a better person through the community service opportunities. |
| I was able to develop confidence in schoolwork and meeting people. The professionals at TCC are amazing |
| I was pushed out of my comfort zone, which made me grow as a person. |
| I will be always thankful to TCC because TCC is the place that help me grow in my education goal, found friends. Thank you TCC for the years that I got to spend. So much memories. Always remain in my heart. |
| I will be having my teenage daughter attend TCC during high school when she is eligible in a few years. TCC is a wonderful place to start a college education! |
| I would recommend TCC to anyone. |
| I'm beyond grateful! |
| It has always been good. |
| It has been a long road to get here, but I will have to say I have made some new friends and even learned something new everyday over the past 4 years. |
| It was better when I returned with a plan for my education. |
| It was good having so many people care about me and my future. |
| It was great |
| It was great experience, preparing to transfer to a university, get the basics out the way |
| It was ok! With covid I've found it to be difficult to be involved in more things than just school but that is understandable! I've had a very good time overall with my in person classes though. |

*Responses are as entered by respondent.

| General comments of a positive nature* (N=123) (continued) |
|--|
| It was super helpful and happy online classes were an option because it helped me balance work and school. |
| Love TCC and staff is wonderful! |
| Loved it |
| Loved it! |
| Made a few friends. Experienced many different viewpoints and challenges. Enjoyed my college experience! |
| My experience at TCC was amazing. |
| My experience with TCC has been better than I could have ever imagined. I enrolled in summer of 2020 and was so afraid that I would fail; however, I have done the complete opposite of failing, I have thrived and exceeded expectations of what I thought my experience would be. I must admit I would not have been able to accomplish earning a degree without the support of amazing professors and my awesome advisor who all went above to ensure that I did not fail. I am sad to be graduating and my only complaint is that I wish TCC was a 4 year institution rather than a 2 year. |
| Online courses were very beneficial. |
| TCC has been a great past two years to help me receive my degree. |
| TCC has been a wonderful experience and recommend anyone looking to finish their degree to TCC. |
| TCC has been an overall great experience for me! I got overwhelmed at times, but that's just college for you! I can't really complain! |
| TCC has done a great job communicating and making sure I was on track. |
| TCC has helped me so much to develop my skills |
| TCC has helped me to develop multiple skills and how to interact with others |
| TCC has made my first experience as a college student at 43 wonderful. I never thought I could achieve my goal and here I am crushing it! :) This experience has definitely made me have more faith in my abilities. |
| TCC helped me get a high gpa |
| TCC is a welcoming environment for students to learn. It has a lot of diversity especially for older adult students. |
| TCC is awesome and affordable. Would recommend everyone to go here! Especially if they want to transfer. |
| TCC is doing great to help stop the spread of covid. It's also allowed us to still receive a high quality education throughout the pandemic. |
| TCC is very important for me. Even though I am not good in English, I had an opportunity to study and learn as others and that improves my learning skill and finally, my plan/goal is about to come true through this school. |
| TCC made it possible for me to succeed in my studies. |
| TCC offered great opportunities to open for me, in terms of education, career path, and personal ideas. I enjoyed the many paths that were available to me, so that I can learn which ones to take and which one I wanted to pursue the full extent. |
| TCC provided me an opportunity to receive my degree in Business while also learning more about myself as a person. I was able to improve my communication skills and speak up about any accommodations/concerns I have had throughout the years of attendance |
| TCC was a great place to start my college education. I had prepared before TCC by attending Tulsa Tech in my degree field, which I also felt was invaluable. I had also completed several hours of concurrent while in high school. I feel that TCC allowed me to accomplish my goals, while providing me a smaller (more economical) environment to take the necessary steps to be ready to attend a larger university. I knew that I wanted to get my bachelor degree. I am now at Oklahoma State Stillwater campus and I will be graduating in May 2022 with a dual degree in aerospace and mechanical engineering; I also have completed my associate degree from TCC in mechanical engineering. I highly recommend TCC to everyone. |
| Tcc was the most professional school I have been to, these four-year universities do not compare to TCC! |
| Thank you! |

*Responses are as entered by respondent.

| General comments of a positive nature* (N=123) (continued) |
|---|
| Thanks for a great couple of years! |
| Thanks for all the support. |
| The course availability was excellent. |
| The last class I took with TCC was my College Success class. Honestly I do wish it was the first class I took but that's just life isn't. The connections that I made with my professor for this class as well as an advisor makes it so much easier to reach out when you already have a familiar face to it. |
| The short time I attended TCC I very much enjoyed it. If I could redo my college time I would pick TCC instead of going to a university right out of high school. |
| The switch to all online for covid was smooth and I didn't have any issues. |
| This has been a long, difficult, and sometimes painful road, but it has helped me develop some excellent time management skills and coping skills to manage the stress that this degree path has caused. I am glad that I am seeing the end of the road and will be able to start a new journey in the near future. |
| This semester, I only needed to be a part-time student instead of full-time before graduating. Since I have more time, I'm able to focus better on my classes and so far I have great grades. I can work extra hours at my job. I'm also able to spend some time with my friends before I move. We tried to attend as much of TCC's events as we could. |
| Tulsa Community College is a great school for working adults like myself. |
| Very pleasant |
| Was excellent |
| We, as a college, have gone through one of the roughest global experiences in a long while. This affected my time at TCC but not in a completely negative way. I have experience and enjoy online learning, but greatly missed attending in-class courses that I chose to not attend for my safety and wellbeing... This is one of the best colleges/higher education opportunities that our state offers and I hope more people become aware or learn of this and choose to attend here. |
| Wouldn't have had it any other way! |

*Responses are as entered by respondent.

General comments of a negative nature* (N=4)

It took me an extra year to get my degree, because I couldn't get the last credit hour I needed to graduate. I would sign up for a class, but the class wouldn't make. The hour I needed was a controlled elective hour related to my degree.

recently I have felt like people really want to help you and it wasnt always that way.

Show more intest in the students, help students when they express they need help.

The commercializing of the bookstore was inconvenient. After they transfer, I had to purchase and rent my books from other parties because they no longer had the best prices. Also the buy backs were lower than other parties after the commercializing.

*Responses are as entered by respondent.

| Positive comments related to instruction* (N=40) |
|--|
| After an unexpected loss of a family member last year I became overcome with great distress and unable to fully apply myself to complete course assignments nor interact with anyone. But, two professors helped lift up my spirit by being compassionate, animated, and enthusiastic every single day. I can't explain how grateful I am to have had these mentors. |
| All my professors had been amazing! Every time I started a new semester I would be nervous about how the professors would be, I was scared to not understand the assignments or for the professors to be rude. Thankfully it was just the nerves! They all had great teaching methods, they were also patient and nice. Their goal is for you to succeed. |
| All of my professors are nice and kind to me. I gave all of them my respect and they gave it back to me. So that's good. |
| All of the professors at TCC are professional and make the information about their class, assignments and due dates clear and concise. All have been quick to return emails with any questions or issues I may have had. |
| All professors were very nice and helpful. |
| As a student using my Segal AmeriCorps award, I found that I received high quality instruction for a great value and I found all of the departments I interacted with were helpful in guiding me through earning two Certificates. |
| COVID has definitely changed the way classes are taught, but my professors have been really great at explaining the processes and describing step by step how to perform well in online classes. |
| For the most part, the teachers worked really well with students and made sure that the student's success was prioritized. |
| Great experience so far. I have the best professors! |
| I am a pre-med student, and I have had the opportunity to take some extremely hard classes from other universities. But, the teachers here through the paramedic program specifically; Larry Brewer, Ed McConville, Mike Bible, Michael Ginn, and Charles Ramsey are some of the top notch teachers, and TCC should be so proud to have this gold. |
| I am a stay-at-home mom who lives outside of Tulsa. The ability to take online courses from home, yet still have access to campus and instructors was very helpful. I met some great and interesting teachers and students here. |
| I enjoyed all of my instructors except for one in all of the years I've been studying at TCC. That's a great percentage! |
| I enjoyed my classes at TCC, but the online classes are the way that I was able to get through school as a stay at home mom. |
| I had a great experience. I had wonderful professors and met some great people. |
| I have a experience with the course I taking some of the professors are very nice to me and they explain how to solve the assignment the things I don't understand. |
| I have loved all my professors |
| I love my professor within the HIM program. |
| I loved my experience. When I had a child and covid hit we moved to online and I was able to understand and complete my goals. |
| I loved TCC. All my professors were amazing. My experience at TCC has been great, I've learned how to be independent and organized. |
| I took a class for ASL to fill a credit I needed to graduate and fell in love with it. I may end up pursuing interpreting as a side job! |
| I want to shout out Amada McMartin-Rogers she was my professor for a lot of my psychology classes and I have never felt so welcomed and she just all around is the best professor I have ever had! |

*Responses are as entered by respondent.

| Positive comments related to instruction* (N=40) (continued) |
|--|
| I was able to fully understand exactly what I wanted to do with my degree because of amazing professors during the Spring 2022 semester. |
| I would say overall my experience was amazing, however the biggest thing I had was every semester having at minimum one professor be nothing but a field of negativity and disrespect brought in from time to time. |
| I'm glad I had the opportunity to learn from Cristina Umazawa before she retired. |
| In the engineering department the teachers are incredible. Passionate about what they teach and know the background and have experience in their fields. |
| Instructors are very helpful. |
| It was a journey and the time spent there was well worth the wait. Lots of things were learned the easy way and some the hard such as managing time but that is a process that everyone must learn at some point. The path here made it much more easier to handle though and professors seemed to care about their profession and their students. |
| It was an amazing journey, where I had a chance to contribute to my community and learn from my professors about other coutures and costumes, thank you to everyone that is part of the TCC team . |
| It was great! My classes were challenging, and the instructors were good, but flexible. That certainly helps since I have a full-time job, and a family. |
| Most of my classes were online this semester and I can honestly say they were well prepared and organized. |
| Most of my instructors have been helpful, professional and caring. |
| Most of the teachers here put a lot of time and effort into working with the students and be able to make things work in the class once COVID hit in 2020. I appreciate that a lot about Tulsa Community College. |
| Online experience was great. |
| Professors were helpful. |
| Some of the best professors I've had are at TCC |
| The campuses were clean and I learned much helpful information. Most of the professors were great and really love to teach. |
| The Professors within the business department were excellent and related everything to real-world situations from their own experiences. This allowed the coursework to be more relatable and understand the impact of what was being taught. |
| This semester I had an emergency happen in my family that made me unable to attend classes for several weeks. When I contacted both of my Professors about it, they were so helpful and accommodating. It was such a relief that I didn't have to drop my classes. |
| All of the Professors that I've had cared about my success and as a mother of two young children, it can't be understated how much I appreciate that. |
| This semester was probably my hardest, but I learned the most. Great Professors! |
| Very interesting learning AutoCAD learning to build and design things on the computer like houses and machine tools. |

*Responses are as entered by respondent.

| Negative comments related to instruction* (N=16) |
|---|
| Everything was great, except for [name redacted]'s class. Worst experience I've ever had with a college professor and I honestly think she shouldn't be teaching. |
| Genuinely was really disappointed in the overall experience. I had literally 2 classes that I actually received/retained useful information from, and neither had anything to do with my major. The entire curriculum is set up to reward students for regurgitating information rather than truly understanding the "why" behind it. Sure, it may be helpful to someone who wants to make 50k a year sitting in a cubicle making spreadsheets all day, but for people with greater ambitions, the curriculum is pitiful. There is no sort of critical thinking to be done. There was no emphasis on the importance of interpersonal skills. I had a total of two instructors throughout my entire time there who I felt were "experts" and who I would look to for either general advice or information going forward in life |
| Honors is mandatory for a quality experience at TCC |
| I did not expect to be taught education with racist undertones. I rarely came across this til one of my instructors made a blanket statement that anyone with pigmented or darker skin will have more health issues. I do not agree with statement. I am mixed Korean and my healthiest family lived past their 90s and are Korean. Even in American Asians live 6 years longer than Whites and Hispanics live longer as well. The only two groups that don't are African Americans and Native Americans that were most suffered immensely in the history of our country. The essentials of pediatric nursing book also holds these same kinds of racial undertones. The pediatric professor did include readings from the Pearson book that did not overlook these racial biases and over generalizations. The majority of my professors were amazing and wonderful people I would be proud to know. Even the teacher that made the statement above had an excellent teaching style. I just didn't expect this to be taught at a university level and to find this snuck into "educational" materials. |
| I enjoyed TCC, a couple teachers were not the nicest. |
| I have had some outstanding professors and some that were just horrible. |
| I wish this campus cared more about their students. The teaching quality could be a lot better but many students and myself felt that we could've had better teachers. Reading from a power point isn't teaching us. We've had to teach ourselves and while it's doable, we should also be learning in class. |
| My experience was great, just sad that Tulsa Community College close the Interior Design Program. And the program was great with the exceptions of a couple of teachers that they got comfortable doing the glass via zoom and didn't want to meet in Person, being the class on person. I am a bit frustrated for that because I feel that the last group that we are graduating we don't accomplish all that the other graduating groups did on the past. |
| My overall experience was good. Returning to school after 23 years was pretty smooth, I anticipated more obstacles with online learning. After being in the workforce for decades though, I think there could be much more useful classes when it comes to the basics. I think a more realistic overhaul of general courses is needed. |
| None of my classes where offered in person and none of my online classes had meeting times. It was all on zybooks and it was automatically graded. I would have loved to have had more communication with my peers and professors. I taught myself while professors where paid to do nothing. |
| Nursing program instructors expect too much self-teaching of students. We pay them to teach us. |
| Online is hard if the teacher does not explain the topics in detail. |
| Please get rid of the Zybooks. This was the only negative experience I had as I did not feel as if I learned or took anything away from the classes that used these. |
| Students have lives and it feel Tcc instructors should chill out a little on work and late work. |

*Responses are as entered by respondent.

Negative comments related to instruction* (N=16) (Continued)

The classes overall were great and I enjoyed several classes that I was surprised that I enjoyed so much. I will say that some of the courses in digital media were rushed through by the instructors without properly going over fundamentals. This was a pattern throughout all ADOBE software classes I took at TCC. This left most of our classmates falling behind and not on the same page as the instructor, most of the time. This causes unnecessary stress on students and should be taken seriously.

I found that Youtube and other online videos helped me fill in the blanks during these classes. I don't feel like the instructors cared if you were retaining the information, they cared more about the speed and the amount of material that was gone over. This was very disappointing to realize after taking the digital media course. I would give great warning to other students who were interested in the digital media program. I love digital media and hope to own my business where I help others and facilitate answers where others have left gaps. I'm thankful to get to further my education and hope for a better learning environment at OSU next semester.

We need more instructors and/or more slots for Aircraft Dispatch.

*Responses are as entered by respondent.

| Positive comments related to programs* (N=16) |
|---|
| Beginning at TCC was such a great start for me personally. I loved that I was able to be part of the Tulsa Achieves Program! I loved all of my professors and getting to know new people. |
| I enjoy the quality of the education for it to be a community college. I also love that they give the Tulsa county Senior graduates the opportunity to take advantage to their Tulsa Achieves program. If it was not for that program I would not have been able to attend college in the manner that I was able to. It gives those that are of low income the opportunity to at least get their two year degree if they push and keep up with the criteria. It truly helped me save more over that last 2-3 years for me to continue my education at a 4 year university. |
| Thank you TCC!!! |
| I had a great experience with TCC's nursing program. I would recommend this program to anyone looking to start a career in nursing. |
| I participated as a TrueBlue LEAD member in various volunteering opportunities and engaged with diverse members and people about goals and TCC experiences. |
| I was really really impressed with TCC's nursing school. I'm an older student and I've learned so much in the last 3 years. TCC gave me an opportunity to take my life in a whole new direction. |
| I wish I'd known about the programs available to help me succeed. |
| It has been great, Tulsa Achieves was an amazing opportunity. |
| Loved going through the Interior Design program here in Tulsa. It fills a much needed gap in education for those who can't participate in traditional on campus education at schools outside of the Metro |
| Student life was a great way to get involved on campus. |
| TCC has a hard nursing program and I had my ups and downs through the program. I have learned so much while being at TCC. |
| TCC has great resources for low income students or students who do not receive any financial help. Tulsa Achieves is a great program that allowed me to get my first associates degree practically free. I obtained my second degree with a scholarship from Saint Francis which mostly covered my fees. TCC's nursing program is very affordable compared to other institutions and I will be graduating debt free. I am very thankful for this. I also recently learned about the fuel pantry TCC offers which has been great help. I wish I had known about it when I started 4 years ago rather than in my last semester but I am still grateful for this resource. |
| TCC is not for working adults. I find it extremely hard to survive here at TCC. But, Thank God I find my wonderful Trio Counselor Cheryl Lindle that guided me through, otherwise, I would have been toasted. |
| The Honors Program was a huge help for me to maintain high academic standards |
| The Scholars for Excellence program truly made it possible for me to be able to attend school. Otherwise I never would have been able to afford it or would have received the support I needed. |
| True Blue Lead is an amazing program. You get the opportunity to meet knew people. You get the experience of building each other up and the experience of learning others point of views. |
| Without TCC I wouod have never been given the opportunity to join the NSLS. But because I did, I also became the TCC Chapter President of the NSLS and I would not change it. |

*Responses are as entered by respondent.

Negative comments related to programs* (N=4)

I am disappointed in TCC for joining St Johns in the discrimination of unvaccinated individuals. Medical autonomy and a patients right to refuse should be upheld and advocated for all in the nursing community. I am disappointed at the ethical and moral road TCC decided to follow.

I don't think that some of the basic requirements are truly necessary for certain degrees. Such as quantitative reasoning for the social work program. I would have benefited more if I had more psychology classes or classes that will help me in that field. I felt as if it was a waste of my time and money. Working in the medical field for the past 14 years, I have not had to use any of the information taught in that class and don't foresee myself using that in the future. Having a solid work history coming back to school should account for some type of experience that could qualify as those basic requirements.

Should probably look into the networking course requirement for IT and possibly add a different class in case people really have zero interest in the programming related aspects of IT

The only negative thing I have to say about my journey with Interior Design, is the Photoshop class is completely unnecessary. We are interior designers, not graphic designers. The projects in that class and the test we have to take takes time away from the hard work and efforts we could be putting towards other things that fit our degree.

*Responses are as entered by respondent.

| Positive comments related to services* (N=12) |
|--|
| I appreciated how helpful all the staff was throughout my enrollment process and my time as a student. |
| I enjoyed the classes and how many of each was available to join. The advisors were very nice and understanding. |
| I have not attended TCC for a couple of years due to personal situations. I plan on either returning to TCC or transfer to a university. I am in the process of making this decision. TCC's staff is extremely helpful ad willing to lead their students in the right direction! |
| I have really enjoyed all my classes and appreciate my professors. I can't thank Kelly Brasfield enough for all her help! She helped me make sure I was always on track with choosing my classes. |
| I really enjoyed to be a VITA volunteer in this tax season and so glad to be able to help people to prepare their tax returns with what I learned from the course and other volunteers for free. |
| I've enjoyed my 2nd time @ TCC. Both academic advisors I had were really great. All my teachers were great as well. Hopefully in the future TCC will offer a cosmetology degree, I'm honestly not sure if that's even possible. I would definitely come back for that. |
| My advisor was extremely efficient, and Mrs. Pena always answered my requests. |
| My advisor, Kelly Brasfield, has helped me out tremendously. I have been participating in online courses since the start of Covid-19 and I have enjoyed it a lot. |
| Overall my experience was great. I would like to personally thank those working in the Disability Services area for helping me with the necessary accommodations to reach my goals |
| Recently I thought that a lot of the staff are very helpful. They're also kind and energetic and they're good listeners to any problems or concerns I might have. |
| Tcc tries to work with you and make it easier for you. Their counselors are great and very kind. |
| Tulsa community college has helped me transition into a more functional and well adapted student. No matter what comes my way I knew I had the support i needed in order to succeed. Without all of the resources they offer I'm not sure if I'd make it. Not even a global pandemic was able to hold me back from graduating. |

*Responses are as entered by respondent.

| Negative comments related to services* (N=19) |
|--|
| A gentleman by the name of [name redacted] used to work for Student Disability Services. I thought he got me withdrawn from classes, he didn't. I ended up getting an F and a D. I tried to get the grade changed and presented my doctors note and was told no. The person that returned my call refused to hear what I was saying, she kept telling me I would not get a refund. I kept saying I did not want a refund, that I wanted the grades to change to W's and she just kept on about the refund. I have heard so many conflicting stories and information about all of it I would honestly rather let the lawyers sort it out. |
| Admissions is a very difficult department to work with |
| Be more flexible about students receiving Accessibility Resources. |
| Enrolling through TCC was a hassle, they lost my transcript from my other school and took almost a month to find it. I also made a plan with my advisor at the beginning of the semester to see if I had enough credits to graduate, and she said I did, but then at the end of the semester I was one credit hour short. |
| Great experience but I feel like my academic advisor changed tons of times |
| I enjoyed my time at TCC the only thing I didn't enjoy was not being able to visit with advising as much as I would have liked. You had to set up appointments and sometimes I was unable to, also the campus in Owasso does not offer much classes which was a real bummer. |
| I had a bad experience with academic advising. My first advisor was great, but she ended up taking a different job within TCC and could no longer be my advisor. Then, I got put with somebody else who was not available for MONTHS when I needed assistance then. I did the walk in advising several times but nobody was ever able to help any issues I had and they kept telling me to go to my assigned advisor which I couldn't. Then, when my advisors schedule opened up, I got another email saying I was being switched advisors again. Then this advisor was not available for weeks. I finally got on the phone with her and she informed me that it was her last day and I would be getting assigned ANOTHER advisor. This was so frustrating I was just getting tossed around by advisors. I also had another problem with Tulsa achieves. They were not paying for my school even though I did all the work for it and filled everything out. I contacted just about every office and each one said that there was nothing I could do and I would just have to pay for it myself. I had to contact a family friend who got it fixed for me immediately. This made me feel like everyone I had called just didn't care or was too lazy to try. |
| I had some poor guidance at the beginning of my first semester about IB credits transferring from my high school to my college transcript which messed up my initial GPA but I was able to recover. I also had a couple less than great professors, which was unfortunate, but I also had a bunch of really awesome ones too, so that was super sweet. |
| I think TCC should reinforce their security at night for the downtown location. The homeless population is growing and going to school at night is dangerous for students. |
| I was misinformed about multiple forms of paper work such as fasfa and graduation. I then provided the papers that I was told I needed, yet they were not filed and I had to do this 3 more times till they were filled properly. |
| I wish there was a more direct line to get advising help. Always seemed to get pushed back until someone had time. |
| Most of my experiences with TCC as a college, meaning financial aid, advising, etc have been hit and miss. But has improved since I started in 2017. Some of my advisors in the start of my education gave me bad advice for class enrollment and did not know the specifics to the Interpreting program which caused issues. However, improvements have been made outside of rude advisors from time to time especially, with Covid and getting an appointment on phone/zoom is hard and you get a random advisor who treats you like you are dumb. Only complaint, rude advisors at times/do not fix the problem/bad attitudes. |
| Please make seeing a advisor easier. Before COVID it was so nice please go back to that. |

*Responses are as entered by respondent.

| Negative comments related to services* (N=19) (Continued) |
|--|
| The advising department did not really help me. I finally had one advisor that really helped me understand because he went to school to be a teacher but he left. I had really great professors. |
| The advisors are not at all properly trained, have the knowledge, or even the want to properly help students. They say one semester that you are on track, and then the next, they are telling you all of these other classes that they didn't know you had to take. |
| The job center refused to help me find a job related to my degree because I'm enrolled at NSU now even though, I'm graduating from TCC? I'm pissed. |
| They need to work on their academic advising. Every advisor I talked to told me something different. |
| Your academic advisors suck, they don't know what they are doing, and if one says something the other one says something different. None of them seem to know anything. They act like this is their first day on the job. |

*Responses are as entered by respondent.

Miscellaneous comments* (N=1)

I had to fight to get an I.D. badge & I have never even received a shirt from TCC.

*Responses are as entered by respondent.

Appendix A

12/11/2018

Qualtrics Survey Software

Exit Survey

Default Question Block

Please enter your College Wide ID number beginning with T.

What is your preferred non-TCC email address?

What were your goal(s) for attending TCC? (Select all that apply.)

- Earn a degree or certificate
- Prepare for getting a job
- Improve existing job skills
- Transfer to a 4-year university
- Pursue personal interest
- Other

Did you accomplish your goal(s) for attending TCC?

- Yes, completely
- Yes, partially
- No

How much do you agree or disagree that TCC has contributed to your development in the following areas?

| | Strongly agree | Somewhat agree | Somewhat disagree | Strongly disagree |
|--|-----------------------|-----------------------|-----------------------|-----------------------|
| Communicating clearly and effectively | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Thinking critically and analytically | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Using computer and information technology | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Working effectively with others from diverse backgrounds | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Learning effectively on my own | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Engaging with people different from myself | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Contributing to the welfare of my community | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Developing clearer career and/or educational goals | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

<https://tulsacc.az1.qualtrics.com/WRQualtricsControlPanel/Ajax.php?action=GetSurveyPrintPreview>

1/3

To what extent do you agree or disagree with the following statements about your experience at TCC?

| | Strongly agree | Somewhat agree | Somewhat disagree | Strongly disagree | N/A |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| The instruction in my major courses were of high quality. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I was able to get involved with organization(s) or event(s) that were of interest to me. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The programs, organizations, or events in Student Life helped me become a more well-rounded person. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I learned about different cultures, ideas, and/or types of diversity. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I felt TCC was inclusive of my thoughts, ideas, and/or identities. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How would you compare the quality of education offered at TCC compared to other institutions you have attended?

- I have not attended other institutions
- Better
- About the same
- Worse

If you were to start college over again, would you enroll at TCC?

- Definitely so
- Probably so
- Probably not
- Definitely no

If you indicated that you would probably or definitely not, please tell us why you would not likely enroll at TCC again if you were to begin college over.

Which of the following best describes your educational and/or employment plans after graduating from TCC? (Select all the apply.)

- I will begin a new job related to the degree/certificate I've earned at TCC. If so, where?
- I will continue with a job related to the degree/certificate I've earned at TCC. If so, where?
- I will be seeking a job related to the degree/certificate I've earned at TCC.

I will be transferring to a 4-year institution to continue my education. If so, where?

I will be returning to TCC to earn another degree/certificate.

Other:

Please share any additional comments you have about your most recent experience as a TCC student?

Did anyone at TCC make a positive impact on you? If so, please provide their name(s) or the area in which they work.

Would you like to receive information on the TCC Alumni Association?

Yes

No